

EL PASO



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RE: Colorado Child Abuse Hotline

Thank you for all that you do to help children and their families. It is a critical job to be a mandatory reporter; El Paso County DHS depends on you to be the eyes and ears around the region to protect those vulnerable and at risk of abuse and neglect.

We want you to have the best tools to make your reports. To that end, the only number that should be used to make reports is the state hotline:

- 1-844-CO-4-KIDS
- 1-844-264-5437

The hotline is available 24 hours a day, every day. Calls will be routed to El Paso County. Anyone witnessing a child in a life-threatening situation should call 911.

We want every phone call about child abuse and/or neglect answered timely, as well as correctly logged and tracked.

This may be a change for you, as the local number has long been used to make reports. However, no one wants to place children at risk by potentially increasing response time. The state hotline ensures the swiftest response and accurate collection of information needed for a response.

Thank you for your help in this important matter.

Director Jill Calvert
Department of Human Services
Children, Youth and Family Services